

UC SHIP Meeting Minutes Dec/3/2024 1-2 pm

Attendees- Jill Battikha, Dr. Oluwatosin Jegede, Dr. Stacie San Miguel, Xin Wei, Dr. Ed Junkins, Kristin Lips, Vaishnavi Ventrapragada, and Mason Ek

Minutes adoption for last meeting's minutes: Dr. Jegede moved to adopt the minutes of the last meeting, and Ms. Gupta seconded the motion.

Discussions:

- Based on David's presentation, the committee discussed ways to encourage more students to use the SHS. Dr. Jegede suggested that SHS could email UCSHIP-enrolled students to provide direct information and advertise services. Ms. Vaishnavi agreed with this and proposed sending texts through MyStudentChart via Epic. Dr. San Miguel explained that Epic cannot be used for advertising, as it is restricted to medical care-related information such as TB testing and vaccines. She went further to say that online scheduling for primary care and telehealth is now available for non-urgent appointments.
- Urgent care costs were also reviewed by Dr. San Miguel. It costs \$0 at SHS, \$25 at UC San Diego Health Villa La Jolla, and \$50 at other urgent care centers for UCSHIP students. Emergency room visits cost \$150 regardless of location. SHS medications can be picked up at pharmacies within California and select out-of-state locations. UCSHIP remains the only insurance provider that directly reimburses SHS for billing.
- The committee discussed CAPS funding, which is supported by the student health referendum fee, allowing all students to access CAPS without additional fees. SHS, however, does not have a separate student health fee, so students need to be enrolled in UCSHIP to access healthcare services. SHS must self-generate funds for its services it provides.
- Dr. Jegede suggested adding a medical care fee like CAPS to student fees so that everyone can use the SHS, including non-UCSHIP students. So that all the students can access it. Dr. San Miguel explains how the Process to add a new fee is very lengthy and needs support from all the undergrad and grad students. Dr. Junkins further added to the conversation how a fee would primarily benefit non-UCSHIP students and recommended the \$70-per-quarter RAFT model as a better alternative. Ms. Vaishnavi added how she agrees with not adding a fee since RAFT is the best way to give that access to students who are not under UCSHIP.
- Dr. San Miguel mentioned that a 24/7 nurse triage/advice line is available to help students determine if their situation requires urgent/emergency care or a scheduled appointment. This service has contributed to a reduction in ER visits, with utilization lower than in previous years. The program is still in its early stages, so its full impact will take time to assess. Ms. Jill mentioned that physicians are also available to determine what specialty to refer students needing specialty care to.

- Ms. Jill Battikha proposed updates to the ChargeMaster to allow physicians to bill for virtual services. The proposal will be presented to UCOP for review. She also proposed continuing the use of the Medical Assistance Fund until it is depleted. The committee will deliver a proposal to UCOP, and a decision is expected in March.

The next SHIP meeting is scheduled for January 2025.

Closing Remarks: Happy holidays!